



# RISK MANAGEMENT SERVICES

**Value:** Symphony brings more than 40 years of risk management proficiency from a wholesale credit union environment. With experience moving and managing billions of dollars daily through multiple channels for hundreds of credit unions, Symphony effectively addresses significant risk exposures through expert assessment and management.

**Benefits:** Symphony's risk management services feature years of practical experience managing risk, extensive knowledge of technology, and the latest security training. Our risk management consultants are highly credentialed with certifications including Information Systems Security Professional (CISSP), Information Security Manager (CISM), Business Continuity Professional (CBCP), and Risk and Information Systems Control (CRISC).

**Services:** Enterprise Risk Management (ERM) and Business Continuity Management (BCM) are distinct yet related fields that contribute to a credit union's overall resilience:

- ▶ **Enterprise Risk Management (ERM)** - ERM is a strategic, organization-wide framework for assessing and managing all types of risks, including those that could disrupt operations. Symphony can help implement an integrated approach to the identification of mission-critical risks, evaluation of current risk management program elements against industry-leading practices and regulatory requirements, construction of continuous in-depth ERM processes, and facilitation of alignment between your risk appetite and tolerance level against current business models, strategic plans, and risk-taking culture.
- ▶ **Business Continuity Management (BCM)** - BCM focuses on maintaining critical business functions during and after any potential disruption, ensuring minimal impact on operations and stakeholders. Symphony's resources, including those used to assess the effectiveness of any existing BCM program, are individually skilled and trained to follow industry-leading practices that align with NCUA and FFIEC regulatory guidelines. With this knowledge and experience, Symphony can provide targeted education and awareness sessions, conduct program assessments, and develop forward-looking, time-specific roadmaps guiding you toward a more robust BCM program.

**Contact us at**

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**SYMPHONY**  
INSTRUMENTS FOR SUCCESS

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